## REPAIRABILITY INDEX CALCULATION AND PRESENTATION OF THE PARAMETERS WHICH ALLOWED TO ESTABLISH IT

Date of calculation 05/04/2023 Producer or importer adress LG Electronics Producer's or importer's model identifier 25 quai de Président Paul Doumer 92400 Courbevoie Producer's or importer's name or trademark 86UR78006LB

Television

This "FINAL\_SCORE" tab in English is purely indicative. In order to meet regulatory obligations, only the

"NOTE\_FINALE" tab in French (see the next tab) is to be sent. Note: The results are automatically reported in the French tab. Weighting Total criteria Score of Score of Criteria Sub-criteria subcriterion factor of criterion scores /10 subcriterion /20 /100 CRITERION 1: 1.1 Availability of the technical documentation and other documentation related to user and maintenance 8.8 2 17.7 DOCUMENTATION instructions 2.1 Ease of disassembly parts from List 2\* 7,5 1 **CRITERION 2 :** DISASSEMBLY, 2.2 Necessary tools (List 2) 0.5 17.5 10.0 ACCESSIBILITY, TOOLS, FASTENERS 2.3 Fasteners characteristics parts from List 1\*\* and List 2 0,5 10,0 3.1 Availability over time parts from List 2 6,4 1 **CRITERION 3**: 3.2 Availability over time parts from List 1 6.4 0.5 AVAILABILITY OF 14,5 81,9 3.3 Delivery time parts from List 2 SPARE PARTS 10,0 0,3 3.4 Delivery time parts from List 1 10,0 0,2 **CRITERION 4 : PRICE** 4. Ratio between price of parts from list 2 to the price of the product 2 6.5 13.0 OF SPARE PARTS 5.1 Accessibility of usage-counter to consumers 10,0 1 **CRITERION 5**: 5.2 Free remote assistance 10,0 0.5 19,2 SPECIFIC CRITERION 5.3 Possibility to reset softwares 8,3 0,5 8,2 **Reparability index on 10** 

\* list 2: list of a maximum of 3 to 5 spare parts (depending on the category of equipment concerned) whose broken or malfunctioning parts are the most frequent;

\*\* list 1: list of a maximum of 10 other spare parts (depending on the category of equipment concerned) whose good condition is necessary for the operation of the equipment.