REPAIRABILITY INDEX CALCULATION AND PRESENTATION OF THE PARAMETERS WHICH ALLOWED TO ESTABLISH IT

Television

Date of calculation	03/04/2023		
Producer or importer adress	LG Electronics		
Producer's or importer's model identifier	25 quai de Président Paul Doumer 92400 Courbevoie		
Producer's or importer's name or trademark	65UR78006LK		

This "FINAL_SCORE" tab in English is purely indicative. In order to meet regulatory obligations, only the

"NOTE FINALE" tab in French (see the next tab) is to be sent. Note: The results are automatically reported in the French tab.

Reparability index on 10					7,6
SPECIFIC CRITERION	5.3 Possibility to reset softwares	8,3	0,5		
	5.2 Free remote assistance	10,0	0,5	19,2	
	5.1 Accessibility of usage-counter to consumers	10,0	1	·	
CRITERION 4 : PRICE OF SPARE PARTS	4. Ratio between price of parts from list 2 to the price of the product	3,5	2	7,0	
	3.4 Delivery time parts from List 1	10,0	0,2		75,9
AVAILABILITY OF	3.3 Delivery time parts from List 2	10,0	0,3	14,5	
	3.2 Availability over time parts from List 1	6,4	0,5	14,5	
TOOLS, FASTENERS	3.1 Availability over time parts from List 2	6,4	1		
	2.3 Fasteners characteristics parts from List 1** and List 2	10,0	0,5		
	2.2 Necessary tools (List 2)	10,0	0,5	17,5	
CRITERION 2 :	2.1 Ease of disassembly parts from List 2*	7,5	1		
CRITERION 1 : DOCUMENTATION	${\bf 1.1} \ {\bf Availability} \ {\bf of} \ {\bf the} \ {\bf technical} \ {\bf documentation} \ {\bf and} \ {\bf other} \ {\bf documentation} \ {\bf related} \ {\bf to} \ {\bf user} \ {\bf and} \ {\bf maintenance} \ {\bf instructions}$	8,8	2	17,7	
Criteria	Sub-criteria	Score of subcriterion /10	Weighting factor of subcriterion	Score of criterion /20	Total criteria scores /100

^{*} list 2: list of a maximum of 3 to 5 spare parts (depending on the category of equipment concerned) whose broken or malfunctioning parts are the most frequent;

** list 1: list of a maximum of 10 other spare parts (depending on the category of equipment concerned) whose good condition is necessary for the operation of the equipment.